

THE FUTURE OF UNSTRUCTURED DATA PROCESSING IN FINANCE AND ACCOUNTING

MOUNTAINS OF DATA

Where big amounts of unstructured data are processed today



Supplier & Catalogue Maintenance
Three-way Matching



Billing & Invoicing



Invoice Matching & Settlement

83%

Manual classification

FROM MANUAL TO OPTIMIZED AUTOMATED PROCESSES

*Proportion of 'High' extent

Strong dependency on manual classification remains the norm, even though OCR is broadly applied

46%

OCR

40%

Manual extraction of key fields

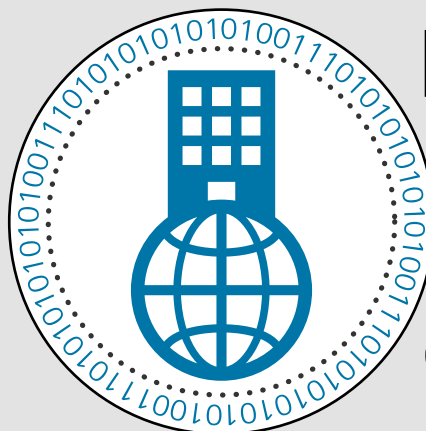
THE CHALLENGE

of successfully managing unstructured data

Extending and enhancing use of automation



Improving resource usage



Need to improve accuracy/quality/consistency/compliance



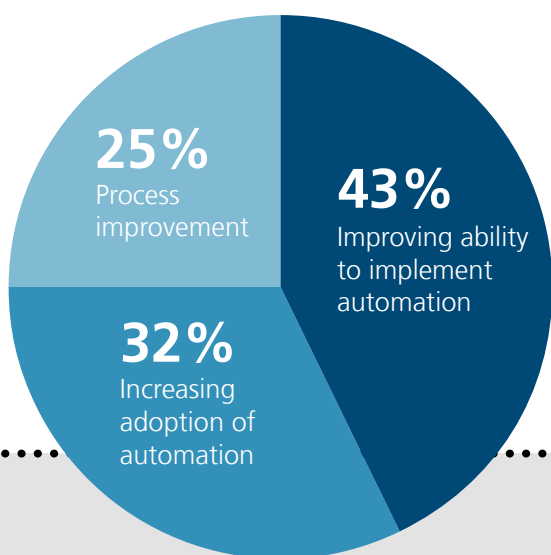
Reducing processing cost



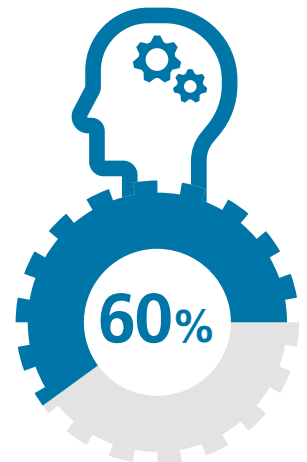
Reducing processing time and backlogs

THE IMPROVEMENTS

companies intend to undertake in managing unstructured data



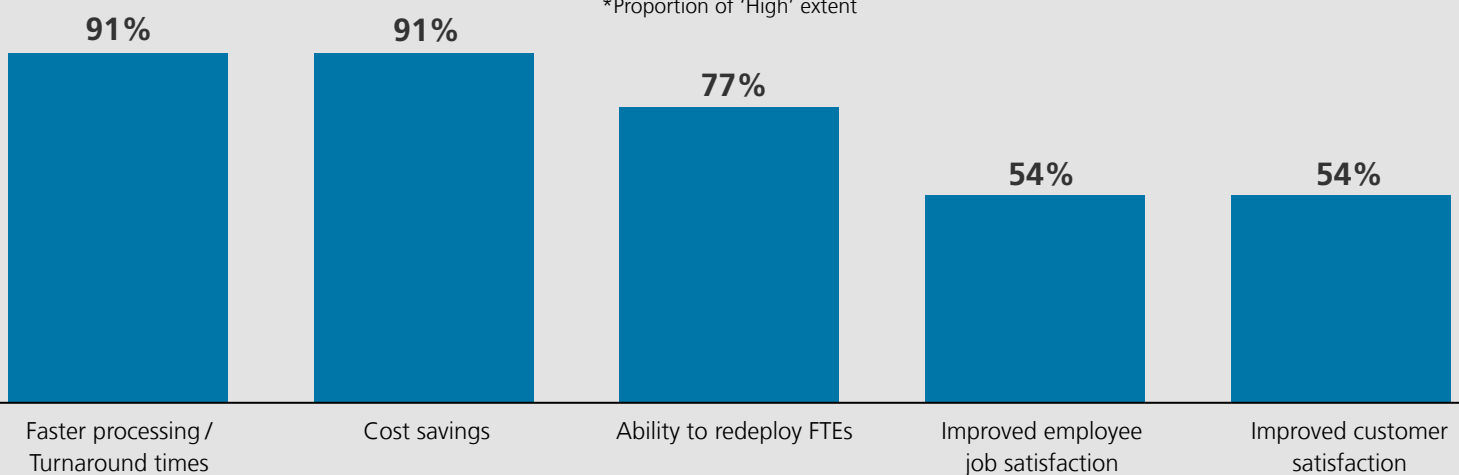
60% of F&A are highly likely to purchase operational service for document processing including document classification and extraction of unstructured data as part of wider BPO service



KEY BENEFITS

sought from AI and RPA

*Proportion of 'High' extent



66% of F&A SSCs expect to achieve high benefits in

- Purchase Invoice Processing
- Three-way matching
- Supplier and catalog maintenance
- Billing & Invoicing

DO YOU WANT TO KNOW MORE?

Download the executive summary from our website
www.swisspostsolutions.com/en/shared-services-survey

Source: Nelson Hall Adoption of RPA & AI in Support of Processing Unstructured Data: F&A Shared Services. 127 Executives located in UK, Switzerland, Germany, France and US were interviewed.

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