

# THE FUTURE OF UNSTRUCTURED DATA PROCESSING IN FINANCE AND ACCOUNTING

## MOUNTAINS OF DATA

Where big amounts of unstructured data are processed today



Supplier & Catalogue Maintenance  
Three-way Matching



Billing & Invoicing



Invoice Matching & Settlement

83%

Manual classification

### FROM MANUAL TO OPTIMIZED AUTOMATED PROCESSES

\*Proportion of 'High' extent

Strong dependency on manual classification remains the norm, even though OCR is broadly applied

46%

OCR

40%

Manual extraction of key fields

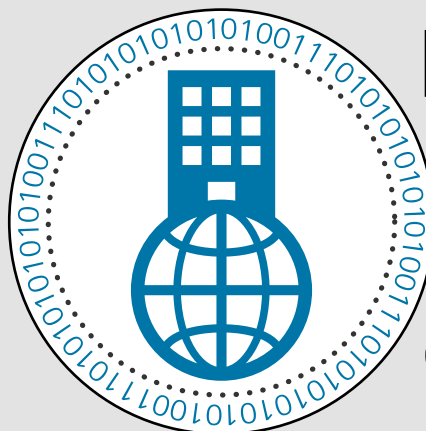
## THE CHALLENGE

of successfully managing unstructured data

Extending and enhancing use of automation



Improving resource usage



Need to improve accuracy/quality/consistency/compliance



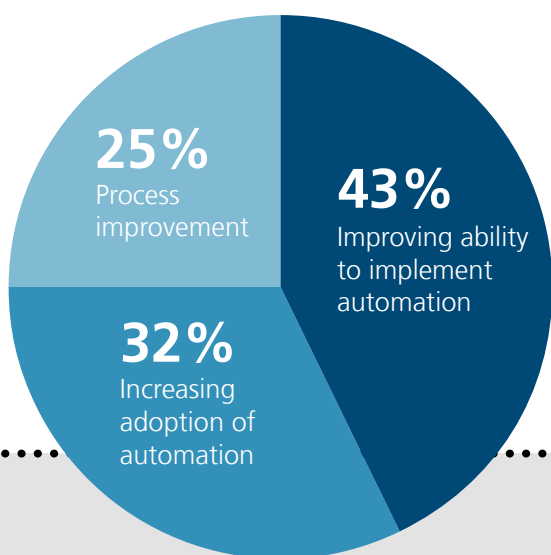
Reducing processing cost



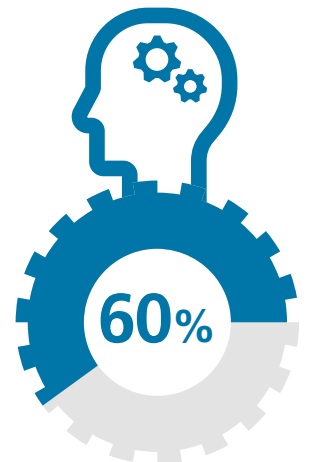
Reducing processing time and backlogs

## THE IMPROVEMENTS

companies intend to undertake in managing unstructured data



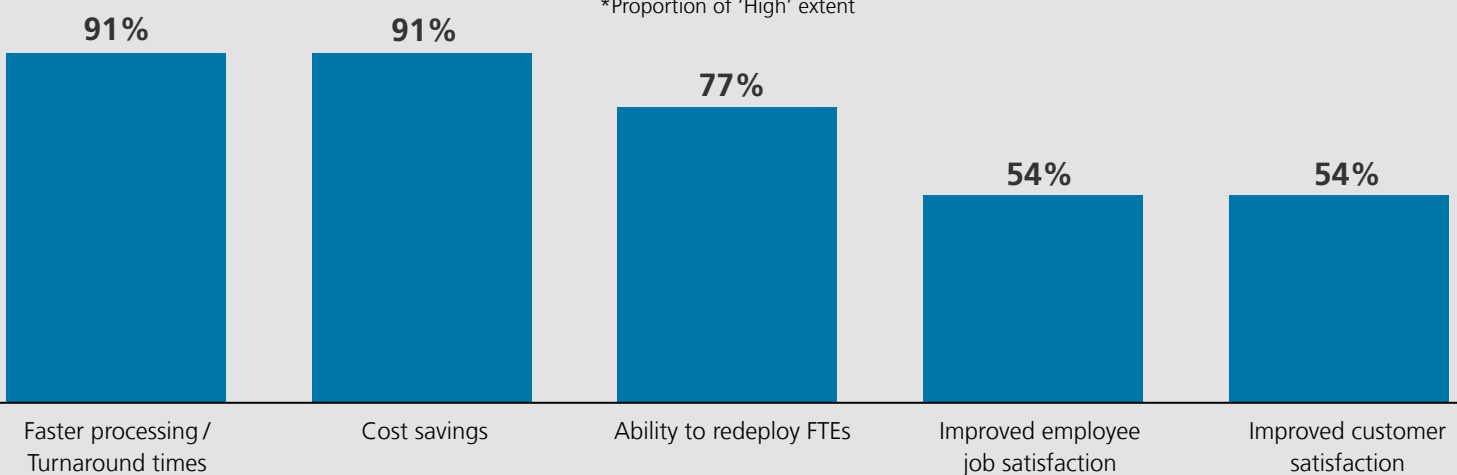
60% of F&A are highly likely to purchase operational service for document processing including document classification and extraction of unstructured data as part of wider BPO service



## KEY BENEFITS

sought from AI and RPA

\*Proportion of 'High' extent



66% of F&A SSCs expect to achieve high benefits in

- Purchase Invoice Processing
- Three-way matching
- Supplier and catalog maintenance
- Billing & Invoicing

## DO YOU WANT TO KNOW MORE?

Download the executive summary from our website  
[www.swisspostsolutions.com/en/shared-services-survey](http://www.swisspostsolutions.com/en/shared-services-survey)

Source: Nelson Hall Adoption of RPA & AI in Support of Processing Unstructured Data: F&A Shared Services. 127 Executives located in UK, Switzerland, Germany, France and US were interviewed.

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